



**NATIONAL
SERVICE
AUTHORITY**
HEADQUARTERS

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Kindly quote this number and date on all correspondence

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PRESS RELEASE

NATIONAL SERVICE AUTHORITY (NSA) GOES CASHLESS, STREAMLINES PAYMENTS THROUGH GHANA.GOV

The National Service Authority (NSA) announces a mandatory transition to a cashless payment system, aligning with the government's drive to modernize revenue collection. Effective immediately, all user agencies and stakeholders are directed to make all payments, including the 20% and 10% administrative service charges, through the GHANA.GOV platform.

This shift to digital payments offers greater transparency, convenience and accessibility for those working with the NSA. Payments can be made 24/7 from anywhere in Ghana via www.ghana.gov.gh or by dialing *222# on all mobile networks. Payment processes can also be initiated from the personnel dashboard for 10% administrative charge, or via invoices sent to email of the HR/Finance Representative of the User agencies for the 20%.

GHANA.GOV provides a unified digital platform for accessing government services, offering a variety of seamless payment options, including:

- Bank Cards: Debit and credit cards are accepted.
- Mobile Money: Dial *222# for services.
- Online Banking: Use internet banking or bank mobile apps.
- QR Code: Scan to pay.
- Direct Transfer: Account-to-account transfer.
- SWIFT Transfers: For international payments.
- ACH Transfers: Use ACH for payments.

Henceforth, all entities must cease manual payments to any NSA staff at the district, regional, and headquarters, as this method of payment is no longer valid.

The NSA encourages all stakeholders to embrace this new digital payment system for a more convenient and efficient experience, as we collectively support the Government of Ghana in achieving its objective of establishing a cashless economy.

For any inquiries or assistance regarding the new payment procedures, please email igf@nss.gov.gh or contact the NSA directly through 0554404422.

Thank you

Signed
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DIRECTOR-GENERAL

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